

Visitation Policy

DEPARTMENT: All
Date Created: 06/26/2023
Revised: 11/10/2025; 01/20/2026;
05/06/2026

Authorized: Convivial Life
Delegation: Executive Directors

I. POLICY

It is the policy of this community that the resident's guests be welcomed to visit by an invitation of a resident or by making an appointment. Visits may take place any time a resident wish, 24 hours a day, 7 days a week, for as long as they wish.

Our policy follows the "No Patient Left Alone Act" (ACT) and our visitation policy does not limit visitation hours, duration, and number of visitors. Residents may receive guests regardless of vaccination status and may have consensual contact with them. In person visitation is encouraged anytime a resident requests it, and in particularly:

- a. In end-of-life situations,
- b. A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in person family support,
- c. The resident is making one or more major medical decisions,
- d. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died
- e. A resident needs cueing or encouragement to eat or drink which was previously provided by family member or caregiver.
- f. A resident who used to talk and interact with others is seldom speaking
- g. For hospitals, childbirth including labor and delivery
- h. Pediatric patients.

II. PROCEDURE:

- A. Visitors are asked to follow basic infection control practices and should wash and/or sanitize their hands before and after visiting with a resident. Masks are available upon request. Any questions or additional education on infection control practices should be directed to the Health and Wellness staff.
- B. Visitors cannot be compelled to show or provide proof of vaccination or immunization status.
- C. Family members are designated as such by the resident or representative. The immediate family is not limited to individuals related by blood, adoption, marriage or common law.
- D. The resident may have visitors of their choice at any time, if visitation is not medically contraindicated. A resident's risk factors for infection (e.g.,

immunocompromised condition) or current health status (e.g., end of life care) should be considered when restricting visitors. If a “please check with the nurse before entering” or “do not disturb” sign is on the door, visitors are to check with the licensed nurse before entering the apartment.

E. During an infectious disease outbreak, while not recommended, residents who are on transmission-based precautions (TBP) can still receive visitors. In these cases, before visiting resident who are on TBP, visitors should be made aware of the potential risk of visiting and precautions necessary in order to visit the resident. Visitors should adhere to principles of infection prevention.

F. Visitation Considerations During a Communicable Outbreak:

- a. Offering options for outdoor or virtual visitation, or indoor designation visitation areas.
- b. Providing adequate signage with instructions for infection prevention, i.e., hand hygiene, cough etiquette, etc.
- c. Ensuring access to hand hygiene supplies.
- d. Taking other actions that would allow visitation to continue to occur safely despite the presence of a contagious infection.
- e. Contacting local health authorities for guidance or direction on how to structure visitation to reduce the risk of communicable disease transmission.

G. Visitor Education and Screening:

- a. Visitors will be informed of infection control practices through posted company policies at the sign-in kiosk and staff instruction, including proper hand hygiene, respiratory etiquette, and use of personal protective equipment (PPE) when indicated.
- b. During outbreaks, visitor may be screened for symptoms of illness prior to visitation and provided PPE as necessary to ensure safe visitation.

Person responsible for staff adherence to visitation policy and procedure:

Assisted Living Director, Convivial Jacaranda Trace: 941-408-2061
Marylin Hayward-Bullock

Right to file a complaint

Any person wishing to file a grievance or requiring assistance with complaint resolution should call:

1. Assisted Living Director, Convivial Jacaranda Trace: 941-408-2061
Marylin Hayward-Bullock
2. Contacting AHCA for Visitation Related Complaints: 888-419-3456